



TAKE YOUR PLACE IN HISTORY AT THE 2022 TOYOTA AFL GRAND FINAL

## **2022 TOYOTA AFL GRAND FINAL**COVID-19 POLICY AND IMPORTANT INFORMATION





Book With Confidence - Except as otherwise set out below or in the AFL Ticket and Entry Conditions, AFL Event Office (AFLEO) will provide clients with a refund for all 2022 Toyota AFL Grand Final packages and, where applicable, accommodation in circumstances where the 2022 Toyota AFL Grand Final is impacted by COVID-19 and as a result:

- The 2022 Toyota AFL Grand Final is cancelled;
- The 2022 Toyota AFL Grand Final is postponed and/or held at a different venue outside Victoria, and you are unable to attend the match on the revised date or at the alternate location;
- ► The stadium capacity at the 2022 Toyota AFL Grand Final is adjusted by the AFL, a State Government and/or the Australian Federal Government, and as a result you are not permitted to attend the 2022 Toyota AFL Grand Final; or
- Australian State and/or Australian Federal border closures render it not possible for you to attend the 2022 Toyota AFL Grand Final without quarantining.

Where a booking is cancelled by AFLEO due to COVID-19 and AFLEO is unable to obtain a refund for package components from a third party service provider or venue, including in respect of the 2022 Toyota AFL Grand Final official functions and/or souvenir merchandise, no refund will be provided for such package components. If no refund is provided in respect of souvenir merchandise, the merchandise order will be fulfilled.

For the avoidance of doubt, border closures and/or travel restrictions in non-Australian jurisdictions do not qualify you for a refund. Should clients be affected by overseas border closures and/or travel restrictions, these will be assessed on a case-by-case basis.

#### OTHER IMPORTANT COVID-19 INFORMATION

COVID-19 presents challenges, so it is important that all clients read and understand this information. AFLEO will update clients with any pertinent information as the 2022 Toyota AFL Grand Final approaches.

During your attendance at the 2022 Toyota AFL Grand Final, you must comply with any direction given by the AFL (or AFLEO on behalf of the AFL) and the venue, and any direction or guidance given by the State and Federal government, including any and all directions of the Victorian Government Chief Health Officer in relation to COVID-19.

You acknowledge, even with rigorous capacity and control measures in place at matches, there remains an unquantifiable risk of transmission of viral illness, including COVID-19, at the 2022 Toyota AFL Grand Final at this time. You have considered that risk and your own personal circumstances, including:

- Any health condition or vulnerability that you may have or that of persons whom you will be in close contact with following your attendance at the 2022 Toyota AFL Grand Final may have; and
- For a small number of people, COVID-19 has very serious health consequences.

By attending the 2022 Toyota AFL Grand Final you, and any persons who attend with you, acknowledge and accept these risks.

#### PATRON NAMES AND CONTACT DETAILS

Unless otherwise advised by AFLEO, patrons purchasing packages are able to provide contact details for the purchaser only (name, mobile number and email (or address where purchaser does not have an email account)), and the AFL Event Office will contact you to obtain all guests' names, mobile numbers and emails (or addresses where guest(s) do not have an email account). You must provide this information to AFLEO and ensure that it is accurate.

You acknowledge and agree that all personal details will be collected, used and disclosed in accordance with the AFL Event Office Privacy Policy. You understand that the AFL Event Office also collects personal information on behalf of the AFL, and you have read and agree to the terms of the AFL Privacy Policy.

The 2022 Toyota AFL Grand Final packages and, where applicable, accommodation are sold subject to AFL Event Office Booking Conditions, and AFL Ticket and Entry Conditions.



#### NOBU & THE ATLANTIC, SATURDAY 24 SEPTEMBER



Combining top-tier pre-game dining and exclusive pre-match briefings, The Ultimate is your ticket to the inner-sanctum.

Start your day with an exclusive and intimate lunch at two of Melbourne's leading restaurants, Nobu or The Atlantic, where you will enjoy a pre-game hospitality experience like no other.

Hear from the game's elite, premiership heroes, who will share their personal stories of their Toyota AFL Grand Final Day experiences.

Following the pre-game event, you and your guests will be transported to the MCG where you will receive privileged access to a genuine money-can't buy experience, before taking-up your premium reserved seating for the 2022 Toyota AFL Grand Final.

#### **PACKAGE INCLUSIONS**

- Premium reserved seat for the 2022 Toyota AFL Grand Final
- An unrivalled pre-game dining experience at one of Melbourne's top restaurants reserved exclusively for guests of 'The Ultimate'
- Interviews and appearances by top-tier
- AFL players and coaches, sharing their personal Toyota AFL Grand Final stories
- Inner-sanctum 'behindthe-scenes' pre-game experience reserved exclusively for guests of 'The Ultimate'
- Chauffeur transfers to the MCG
- Access to a premium private bar within the MCG, accessible exclusively by guests of 'The Ultimate'
- Exclusive 2022 Toyota AFL Grand Final gift for all guests
- Access to exclusive post-match hospitality venue



THE ULTIMATE PACKAGE

Nobu \$5,410 inc. GST The Atlantic \$4,410 inc. GST Price per person

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\*All endeavours will be made to seat bookings together within the event. Final allocations will be subject to final mix of booking sizes relative to venue capacity to ensure compliance with all OH&S and COVIDSafe protocols.

**BOOK NOW! PLACES ARE STRICTLY LIMITED** 



To take your place in history, please contact

Daniel Merrett on **(07) 3335 1722** or by emailing **sales@lions.com.au** 

AFL AUTHORISED ON-SELLER OSAFL22/16. CONDITIONS APPLY.



MILLER, HASSETT AND YARRA PARK ROOMS, MCG, SATURDAY 24 SEPTEMBER



#### Experience the 2022 Toyota AFL Grand Final with one of Melbourne's

Located in the first-class dining facilities of the MCG, witness all the pre-game action as you hear from AFL legends while enjoying a sumptuous dining experience.

Before the first bounce, make your way out to the very best reserved seating to settle in for the big game.



#### **PACKAGE INCLUSIONS**

- Gourmet three-course meal
- Continuous service of premium beverages throughout the event
- Reserved viewing seats on Level 2
- ► Gourmet half-time footy fare
- Post-match refreshments
- Complimentary AFL Record per person
- High-profile MC and guest speakers

#### **IN-GROUND DINING PACKAGES**

Miller Room \$3.910 inc. GST Hasset Room \$3,910 inc. GST Yarra Park Room \$2,860 inc. GST Price per person. Bookings must be made in full tables of 10 guests.

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**GRAND FINAL DAY** 

CENTREPIECE, SATURDAY 24 SEPTEMBER



#### Kick off the biggest sporting event on the calendar in style.

Hosted at Melbourne's newest event venue - Centrepiece - you will indulge in a quality dining experience accompanied by premium beverages, all whilst listening to interviews with current and former AFL stars and personalities and live entertainment. It's then time to head over to the MCG for the big one, where you'll witness firsthand the 2022 Toyota AFL Grand Final from your premium reserved seat.

# TOYOTA CRANFINAL 2022

#### **PACKAGE INCLUSIONS**

- Access to the 'Before the Bounce'
   Grand Final Day event at the Centrepiece
   Function space
- Premium sit-down menu with premium beverage service at the event
- ► Live entertainment and interviews with current & former AFL personalities
- Premium reserved seating for the Toyota AFL Grand Final
- ► Toyota AFL Grand Final Record and souvenir for all guests

#### BEFORE THE BOUNCE GRAND FINAL DAY PACKAGES

Category 1 \$2,400 inc. GST Category 2 \$2,300 inc. GST

Price per person.

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#### **GRAND FINAL EVE**

CENTREPIECE, FRIDAY 23 SEPTEMBER & MCG, SATURDAY 24 SEPTEMBER



#### Kick off the biggest sporting event on the calendar in style.

Hosted at Melbourne's newest event venue - Centrepiece - indulge in your Friday Night dining experience accompanied by premium beverages, all whilst listening to interviews with current and former AFL stars and personalities and live entertainment. Then on Saturday it's time to head over to the MCG for the big one, where you'll witness first-hand the 2022 Toyota AFL Grand Final from your premium reserved seat.



#### **PACKAGE INCLUSIONS**

- Access to the 'Before the Bounce' Grand Final Eve event at the Centrepiece **Function space**
- Premium sit-down menu with premium beverage service at the event
- Live entertainment and interviews with current & former AFL personalities
- Premium reserved seating for the Toyota AFL Grand Final
- ► Toyota AFL Grand Final Record and souvenir for all guests

#### BEFORE THE BOUNCE GRAND FINAL EVE PACKAGES

\$2.050 inc. GST Category 3 \$1,950 inc. GST Category 4

Price per person.

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## CROWN GRAND FINAL BREAKFAST

CROWN PALLADIUM, SATURDAY, SEPTEMBER 24



#### Kick off the biggest day on the sporting calendar in style with the ever-popular Crown Grand Final Breakfast.

Crown Palladium will play host to this outstanding event where guests will enjoy a gourmet breakfast while hearing from some of the game's greatest names, all giving their exclusive preview of what to expect for the 2022 Toyota AFL Grand Final.

Book your Crown Grand Final Breakfast package today and be there to 'Witness Heroes Become Immortals'.

#### **PACKAGE INCLUSIONS**

- Guaranteed reserved seat for the 2022 Toyota AFL Grand Final
- Indulge in a gourmet breakfast and selection of alcoholic and non-alcoholic beverages
- Be captivated by some of the biggest names from the football and media industry
- Complimentary copy of the 2022 Toyota AFL Grand Final edition of the AFL Record



#### CROWN GRAND FINAL BREAKFAST PACKAGES

Category 1 \$2,250 inc. GST Category 2 \$2,200 inc. GST Category 3 \$2,160 inc. GST

Price per person

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#### YARRA PARK PRECINCT, SATURDAY 24 SEPTEMBER



## Take your Toyota AFL Grand Final Day experience to the next level and celebrate at the AFL's newest post-match destination.

Witness the 2022 Toyota AFL Grand Final unfold live from the comfort of your reserved seat, before joining your fellow footy fans post-match on the doorstep of the MCG within the Yarra Park Precinct, and enjoy an evening of first-class entertainment and premium hospitality.

'Witness Heroes Become Immortals' at the 2022 Toyota AFL Grand Final and book your Final Siren package today.



#### **PACKAGE INCLUSIONS**

- Guaranteed reserved seat for the 2022 Toyota AFL Grand Final
- ► Access to the Final Siren event held within the Yarra Park Precinct
- Post-game entertainment including live performances from renowned musical acts
- ► Premium Beverage service throughout the post match event including beer, cider, wine and soft drink
- Substantial cocktail-style food options

#### **FINAL SIREN PACKAGES**

\$2,310 inc. GST Category 2 Category 3 \$2,200 inc. GST \$1,990 inc. GST Category 4 Category 5 \$1,880 inc. GST

Price per person

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## GRAND FINAL PLUS PASS

2022 TOYOTA AFL GRAND FINAL



### Experience all the drama, excitement, agony, and ecstasy of the Toyota AFL Preliminary and Grand Final with the Grand Final Plus Pass.

Included in your Grand Final Plus Pass is access to a match of your choice in week three of the 2022 Toyota AFL Final Series, as well as your reserved seat at the 2022 Toyota AFL Grand Final. In addition to the finals access, all guests will receive special souvenir ticketing and a 2022 Toyota AFL Grand Final Gift.

Book your Grand Final Series Pass today so you can be there to 'Witness Heroes Become Immortals'



- Access to a match of your choice in week three of the 2022 Toyota AFL Final Series\*
- Guaranteed Reserved Seat for the 2022 Toyota AFL Grand Final
- Special souvenir ticket and a 2022 Toyota AFL Grand Final gift



#### GRAND FINAL PLUS PASS PACKAGES

Category 3 \$1,760 inc. GST
Category 4 \$1,650 inc. GST
Category 5 \$1,540 inc. GST
Category 6 \$1,440 inc. GST

Price per person

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<sup>\*</sup> For full terms and conditions of the Final Series ticket component of the Grand Final Series Pass Package, please visit afleventoffice.com.au/gfseriespassconditions.asp

#### WITNESS HEROES BECOME IMMORTALS

## 2022 TOYOTA AFL GRAND FINAL ACCOMMODATION OPTIONS



Located a quick tram ride from Melbourne's city centre, the MCG is easily accessible to a collection of world class hotels and apartments. AFL Event Office has a selection of quality accommodation options available, to help you plan a Grand Final weekend to remember. Book with confidence with our comprehensive COVID-19 policy. To find out more, visit www.afl.com.au/eventoffice or call our experienced team: 1300 235 235 (within Australia).





	RATING	DISTANCE TO MCG	ROOM TYPE	RATE PER ROOM PER NIGHT		
ACCOR - PARTNER HOTELS				GRAND FINAL RATE (FRIDAY & SATURDAY)	EXTRA NIGHT	
Mercure Welcome Melbourne	Standard	2.0km	Standard	\$286	\$178	
Novotel Melbourne on Collins	Superior	1.8km	Standard	\$430	\$272	
Pullman Melbourne on Swanston	First Class	2.0km	Superior	\$465	\$306	
Pullman Melbourne on the Park	First Class	350m	Premium Superior	\$619	\$369	
ALTERNATIVE HOTEL OPTIONS						
Standard Hotels						
Batmans Hill on Collins	Standard	3.0km	Standard	\$150	\$124	
Batmans Hill on Collins	Standard	3.0km	Premier	\$196	\$160	
Superior Hotels						
Clarion Suites Gateway	Superior	2.5km	Studio	\$234	\$212	
Oaks on Market	Superior	2.5km	Studio	\$238	\$200	
Next Hotel Melbourne	Superior	1.5km	Next Room	\$314	\$272	
First Class & Deluxe Hotels						
Crown Promenade	First Class	2.8km	Standard	\$582	\$264	
Crown Metropol	Deluxe	3.0km	Luxe	\$670	\$284	
TWO BEDROOM APARTMENTS						
Oaks on Market	Superior	2.5km	Two Bedroom	\$420	\$372	
Clarion Suites Gateway	Superior	2.5km	Two Bedroom	\$504	\$456	
Adina Apartment Hotel Flinders St	Superior	1.0km	Two Bedroom	\$564	\$432	

Rates listed above are per room/apartment per night. Hotel rates are based on up to two persons sharing a room, and two bedroom rates are based on up to four persons sharing an apartment. The Grand Final rate applies to Friday 23 and Saturday 24 September 2022. The extra night rate applies per night before and after these dates. Prices are valid for payment made by direct deposit. Credit card and BPAY payments are also accepted, fees apply. Payment in full is required at time of booking. Accommodation options are subject to availability at the time of booking. Distances are provided as a guide only. Conditions apply and will be emailed with confirmation of booking, these can also be viewed at www.afl.com.au/eventoffice.

#### **BOOK ONLINE TO SECURE YOUR PLACE: AFL.COM.AU/EVENTOFFICE**



To take your place in history, please contact

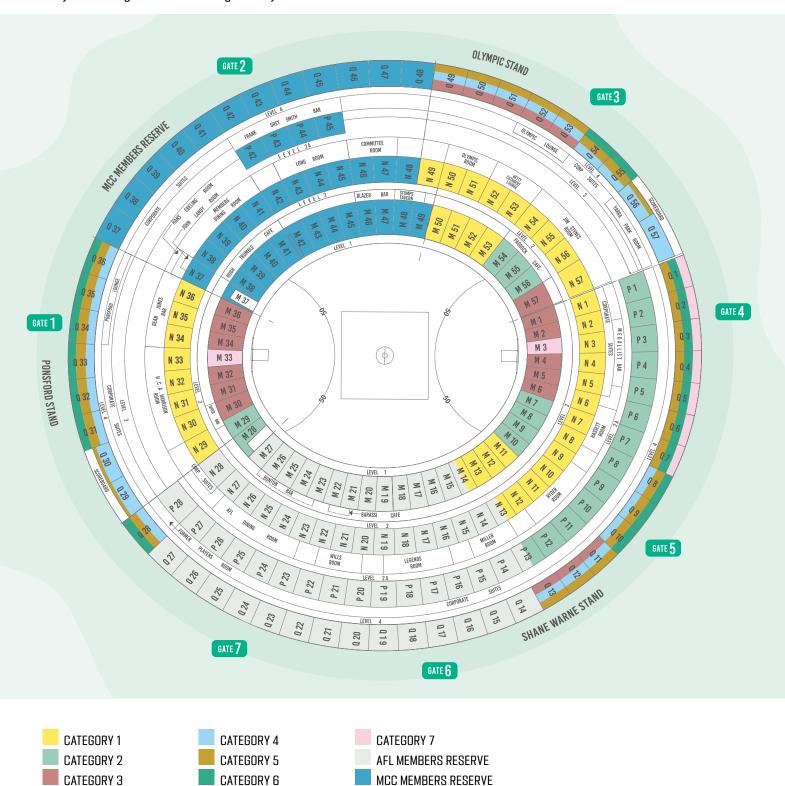
Daniel Merrett on **(07) 3335 1722** or by emailing **sales@lions.com.au** 



## **2022 TOYOTA AFL GRAND FINAL** Seating Map



Subject to change. To be used as a guide only.







## **2022 TOYOTA AFL GRAND FINAL** Booking Form



CONTACT RETAILS	JUNING FURM IS SUBMIT TED, A BOUNING	G CANNOT BE C	ANGELLED UNDER	ANT GIROUMOTANGES.
CONTACT DETAILS				
CONTACT NAME				
ADDRESS.				
	POSTCODE			
TELEPHONE	EMAIL			
GUEST NAMES				
1	5	9		
2				
<b>3</b>				
	DATION, PLEASE TICK AND THE AFL E	VENT UFFICE W	TILL CUNTACT YOU	
PACKAGE DETAILS (PLEASE INDICATE T	·			
PACKAGE	SELECTION	QTY	UNIT PRICE	TOTAL
Eg: The Ultimate	Venue 1 (TBC)	2	\$2100	\$4200
Eg: The Ultimate	Eg: The Ultimate			
		l l	NVOICE TOTAL	\$
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PAYMENT				
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#### **2022 TOYOTA AFL GRAND FINAL**

#### **Booking Conditions**



Thank you for booking with AFL Event Office. Please carefully read these conditions as they form the basis for AFL Event Office accepting your booking.

#### GENERAL INFORMATION

- · Packages are limited and subject to availability.
- All prices are in Australian dollars, inclusive of Australian Goods and Services Tax (GST) calculated at the current rate of 10% (subject to change).
- Please check the spelling of names to ensure they match the individual's passport, driver's licence or photo identification.
- In relation to all bookings where more than one passenger is travelling, the person making the booking on behalf of his/her travelling companions will be deemed to have accepted the booking conditions on behalf of all of his/her travelling companions.
- In relation to bookings including a child under the age of 18, please note that all functions take place in a corporate environment, and the parent/guardian is at all times responsible for their children.

#### IMPORTANT INFORMATION RELATED TO COVID-19

- During your attendance at the 2022 Toyota AFL Grand Final, you must comply with any direction given by the AFL (or AFLEO on behalf of the AFL) and the venue, and any direction or guidance given by the State and Federal government, including any and all directions of the Victorian Government Chief Health Officer in relation to GOVID-19.
- You will receive a refund of payment made to AFLEO for your package in circumstances where the 2022 Toyota AFL Grand Final is impacted by COVID-19 and as a result:
- > The 2022 Toyota AFL Grand Final is cancelled;
- > The 2022 Toyota AFL Grand Final is postponed and/or held at a different venue outside Victoria, and you are unable to attend the match on the revised date or at the alternate location;
- > The stadium capacity at the 2022 Toyota AFL Grand Final is adjusted by the AFL, a State Government and/ or the Australian Federal Government, and as a result you are not permitted to attend the 2022 Toyota AFL grand Final;
- > Australian State and/or Australian Federal border closures render it not possible for you to attend the 2022 Toyota AFL Grand Final without quarantining.
- Where a booking is cancelled by AFLEO due to COVIO-19
  and AFLEO is unable to obtain a refund for package
  components from a third party service provider
  or venue, including in respect of the 2022 Toyota
  AFL Grand Final official functions and/or souvenir
  merchandise, no refund will be provided for such
  package components. If no refund is provided in
  respect of souvenir merchandise, the merchandise
  order will be fulfilled.
- For the avoidance of doubt, the following items do not automatically qualify you for a refund but will be assessed on case-by-case basis and provided at the AFLEO's ultimate discretion:
- > border closures and/or travel restrictions in non-Australian jurisdictions,
- > any adjustment to the location and/or type of function included within your booking.
- Unless otherwise advised by AFLEO, patrons purchasing packages are able to provide contact details for the purchaser only (name, mobile number and email (or address where purchaser does not have an email account)), and the AFL Event Office will contact you to obtain all guests' names, mobile numbers and emails (or addresses where guest(s) do not have an email account). You must provide this information to AFLEO and ensure that it is accurate.
- You acknowledge, even with rigorous control measures in place at matches, there remains an unquantifiable risk of transmission of viral illness including 20/10-19 at a match at this time and you have considered that risk and your own personal circumstances, including any health condition or vulnerability that you may have or that of persons whom you will be in close contact with

following your attendance at a match. You acknowledge that, for a small number of people, COVID-19 has very serious health consequences. By attending a match you (and any persons who attend the match with you) acknowledge and accept these obvious risks.

 All personal details are collected in line with the AFL Event Office Privacy Policy. You understand that the AFL Event Office also collects personal information on behalf of the AFL and you have read and agree to the terms of the AFL Privacy Policy.

#### TICKET INFORMATION

- 2022 Toyota AFL Grand Final Tickets are sold subject to AFL Ticket and Entry Conditions and the venue conditions of entry. If you have not received these conditions, please contact AFL Event Office to request a copy.
- The provisions of the 2022 Grand Final Ticket Scheme and Major Events Act 2009 (VIC) apply to the 2022 Toyota AFL Grand Final AFLEO is authorised by the AFL to sell and/or distribute 2022 Toyota AFL Grand Final tickets (AFL Authorisation Code OSAFL22/20). The Ticket Scheme and Major Events Act must be strictly complied with in relation to use of your tickets.
- 2022 Toyota AFL Grand Final ticket(s) may not, without prior written authorisation of the AFL, be re-sold at a premium or used for advertising, promotion or other commercial purposes (including competitions or trade promotions). If the ticket is sold in breach of these conditions, the ticket will be void and will not entitle the holder to admission to the event.
- All endeavours will be made to seat bookings together within the function. Final allocations will be subject to final mix of booking sizes relative to venue capacity to ensure compliance with all OHGS and COVIDSafe protocols.
- Tickets cannot be refunded or exchanged under any circumstances after purchase (except as set out in these Booking Conditions or the AFL Ticket and Entry Conditions). We strongly recommend you record details of your AFL Grand Final ticket in case the tickets are misplaced or lost.

#### **GRAND FINAL PLUS PASS CONDITIONS**

#### ACCESS TO WEEK 3 OF THE 2022 Toyota afl finals series

Grand Final Plus Pass holders are entitled to one (1) ticket per package to the nominated match played in Week 3 of the 2022 Toyota AFL Finals Series. The ticket will provide the holder with admission and allocated reserved seat to match

#### TICKET ALLOCATION AND CATEGORY FOR WEEK 3 OF THE 2022 TOYOTA AFL FINALS SERIES

- Grand Final Plus Pass holders will be provided a passcode and will be required to log on to the relevant ticketing agent platform to redeem their ticket at no cost to Week 3 of the 2022 Toyota AFI Finals Series.
- In order to secure their guaranteed Week 3 seating for their nominated match in the 2022 Toyota AFL Finals Series, Plus Pass holders will be required to redeem their seats in specified window of time with the relevant ticketing agent. The timing and agent will be communicated to Plus Pass holders in advance of each match. Redemptions can still be made after this specified Plus Pass redemption window however ticketing, including the specific category of seat, will be subiect to availability.
- You will be provided a Category 3 seat for the Week 3 match played at the nominated venue.

#### TRANSFERABILITY OF TICKETS

- Unless otherwise advised by the AFLEO, if you are unable to utilise any of the ticketing entitlements of your Grand Final Plus Pass, you cannot transfer your ticket/s to a friend, relative, colleague or other attendee under any circumstances.
- Under no circumstance are any ticketing elements of the Grand Final Plus Pass to be on-sold or re-sold or used for advertising, promotion or other commercial purposes without express permission of the AFL. Severe penalties apply for any breach of these guidelines.

#### LOST TICKETS

If a ticket(s) has been lost, they will only be reprinted with authorisation from the Grand Final Plus Pass holder. A request to reprint a ticket must be addressed to info@afleventoffice.com.au as soon as possible. Once tickets are reissued, there will be no circumstance in which the original ticket(s) will be admitted to the match

#### WHEEL CHAIR AND CARER POSITION

#### OR ACCESSIBLE SEATING

- If a wheelchair and carer position or accessible seating is required for any of the Week 3 match, Grand Final Plus Pass holders must advise at the time of their purchase of the Grand Final Plus Pass.
- Wheelchair and carer spaces are limited and will be subject to availability.

#### STANDARD AFL TICKETING TERMS AND CONDITIONS

- All Grand Finals Plus Pass tickets are subject to the AFL's standard ticketing terms and conditions.
- Ticket(s) may not, without the prior written consent
  of the AFL, be resold or offered for re-sale at a premium
  (including via on-line auction sites) or used for
  advertising, promotion or other commercial purposes
  (including competitions and trade promotions) or to
  enhance the demand for other goods or services, either
  by the original purchaser or any subsequent bearer.
- If a ticket is sold or used in breach of this condition, the ticket may be cancelled without a refund and the bearer of the ticket may be refused admission.
- The provisions of the Major Events Act 2009 (VIC) apply to the Week 3 match. The legislation must be strictly complied with in relation to use of your tickets.

#### TERMS OF PAYMENT AND CANCELLATION

Payment in full is required at the time of booking via credit card, BPAY or Direct Deposit - see Methods of Payment below. All payments made are non-refundable (except as set out in these Booking Conditions). Once requested tickets cannot be cancelled or exchanged under any circumstances.

#### METHODS OF PAYMENT

All payments must be made in Australian dollars, payment in any other currency will not be accepted

- Credit Card: AFL Event Office accepts credit card payments, subject to the following fees: Visa, MasterCard 1.36% of the amount payable, American Express 2.53% of the amount payable. This fee will be added to the amount due as detailed on your invoice.
- BPAY: The AFL Event Office Biller Code and your individual BPAY payment reference number will appear on your invoice. A BPAY fee of AUS;115 applies.
- Direct Deposit: AFL Event Office bank account details will be listed on your invoice. AFL Event Office is not liable for remitting bank fees, please make any arrangements necessary to cover such fees.
- Due to an increase in fraudulent activity, please note the following:
- > Requests for the refund of overpayments via BPAY and Direct Deposit will take up to 30 business days. Requests will not be processed until the recipient has been adequately identified.
- > Requests for a refund to be credited to a bank account, other than that used for the payment in question, will require a Statutory Declaration.

#### TICKET COLLECTION

- Following full payment, you will receive regular updates and further information regarding your 2022 Toyota AFL Grand Final package.
- No tickets will be provided without all necessary contact details of the purchaser and any information required for attendees. Further information around your package - including ticketing fulfilment and any relevant event information - will be communicated via email in the lead up to the 2022 Toyota AFL Grand Final.

#### Consumer Protection

General Travel Group Pty Ltd, trades under licence from the AFL as AFL Event Office (AFLEO). All AFLEO clients are protected under Australian Consumer Law; for further details click here to visit the ACCC website. Our services come with guarantees that cannot be excluded under the Australian Consumer Law.

- For major failures with the service, you are entitled:

  to cancel your service contract with us; and
- to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to be compensated for any other reasonably foreseeable loss or damage. If the failure does not amount to a major failure you are entitled to have problems with the service rectified in a reasonable time and, if this is not done, to cancel your contract and obtain a refund for the unused portion of the contract. Once requested tickets cannot be cancelled or exchanged under any circumstances.

#### Aareement

These Booking Terms and Conditions (effective June 2022\*) supersede any previous version published by AFL Event Office. In making this booking and/or amendments thereto, lagree to be bound by the Booking Terms and Conditions. Any prior arrangements, agreements, representations or undertakings are superseded.

#### **Law of Contract**

These Booking Conditions are governed by the laws of Victoria and any action arising under them or in any way connected with the travel arrangements may be bought only in a court in Victoria, subject to any law which is expressly inconsistent with this.

#### **AFLEO Conditions of Responsibility:**

AFL Event Office, a division of General Travel Group Pty Ltd ABN 85 003 133 551 and/or their subsidiaries and/or associated companies, give notice that all final travel documentation, tickets and coupons issued by them, or on their behalf are supplied as agents, and all arrangements for hotel accommodation, entry tickets, transport and conveyance are supplied upon the express conditions that they are not liable for any injury, damage, loss, accident, delay, sickness howsoever caused or occurring to persons or to property.

AFL Event Office and/or their subsidiaries and/ or associated companies gives notice that should any damage be caused by the passenger to the property, contents or grounds of the hotel accommodation, or to the property of a third party supplier in carrying out the arrangements of the tours, the costs of repairing any damage caused by the passenger will be the responsibility of the passenger and must be paid to AFL Event Office forthwith by the passenger.

AFL Event Office and/or the subsidiaries and/or associated companies accept no responsibility for loss or additional expenses for any failure to perform or delay if that failure or delay is due to anything beyond their reasonable control. Should there be any disruptions or delays to any service to be provided it will be the responsibility of the passenger to contact AFL Event Office or the Agent/Operator.

AFL Event Office and/or their subsidiaries and/or associated companies give notice that if passengers are attending an event that the event tickets will be subject to Conditions of Entry to the Venue. These conditions are available by contacting AFL Event Office, Level 3, 11 Queens Road, Melbourne, Victoria, Australia 3004. Tel (03) 7035 3790 Email: info@afleventoffice.com.au. This clause does not exclude or limit the application of any statutory provision where to do so would contravene that statute or cause any part of this clause to be void.

AFL Event Office and/or the subsidiaries and/or associated companies excludes all implied conditions and warranties except any implied condition or warranty the exclusion of which would contravene any statutory provision or cause any part of this clause to be void. AFL Event Office and/or the subsidiaries and/or associated companies liability is limited, where it is liable, to refunding the price of the service or product.



